

Engelstalige samenvatting door Portugese onderzoekers van verklaringen door passagiers over de Martinair crash in Faro

Beschrijving bestand:

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- pagina 2: enkele gedetailleerde getallen
- pagina 3: voorbeeld individuele vragenlijst. Nummering gebruikt in pagina 2

SUMMARY OF PASSENGER STATEMENTS

- Generally the statements start with a complaint about the delay due to technical problems before departure from Schiphol.
- The flight is uneventfull, although a number of passengers mention having heard strange and unusual noises, mostly from the lefthand engine.
- During the approach to Faro the weather deteriorated and many passengers report heavy rain, lightning and turbulence. A large number of passengers have an impression that the aircraft twice made a go-around.
- About half of the passengers report a very hard landing. Only a few mention a rolling or tumbling sensation. Some passengers, generally seated in the aft cabin, mention a hard landing on the righthand maingear, which then broke off.
- About 30 passengers report a glow or a fire prior to touchdown.*
About 100 passengers report that fire started at the righthand side at or after touchdown.
- Escape from the burning wreckage can be generally divided into two categories.
Those passengers seated in the front part escaped through a hole in the fuselage. Those seated in the aft center part and the rear cabin escaped through emergency exits.
The number of passengers in each category is about equal.
- A large number of passengers report firefighters as the first type of assistance they encountered.

* note: From a number of these statements it could be derived that these passengers got the impression that the crash took place at the final impact, when the aircraft slid off the runway, rolled upright and the left wing was destroyed.

Accident Investigation Bureau

Ad.

4. Unusual event → Accident

Loosened objects 76

Hard Landing 113

High rate of sink 3

Rolling/tumbling 23

Fire before landing 30

Fire at/after Landing 100

7. Hit by objects 30

11. Left aircraft:

Thrown out 16

thru hole 100

thru door 102

13. First Help.

Firemen 143

Stewardesses 47

other pax 37

Airport 6

14. Very good 6. Rest. unknown

PAX - INDIVIDUAL QUESTIONNAIRE

MARTINAIR DC-10 ACCIDENT IN FARO

1. NAME: _____ AGE: _____ SEX: _____ NATIONALITY: _____ SEAT NR. _____
2. Were you travelling alone? ☐ YES ☐ NO
3. Did you notice any unusual fact in the plane during flight?
☐ YES ☐ NO If yes specify.....
4. What was the 1st unusual event to make you feel like having an accident?
☐ UNUSUAL NOISE ☐ FIRE/EXPLOSION ☐ LOOSENED MATERIALS ☐ UPSIDEDOWN ☐ OTHER
5. Did the safety belt get unfastened? ☐ YES ☐ NO
6. Did your seat resist the impact? ☐ YES ☐ NO
7. Were you hit by any object inside the plane?
☐ YES ☐ NO If yes specify.....
8. Did you hear any evacuation announcement made by the cabin crew?
☐ YES ☐ NO
9. When escaping the aircraft did you notice any emergency lights on?
☐ YES ☐ NO If yes: ☐ ON THE FLOOR ☐ OVER THE EXITS
10. How did you manage to get out of the aircraft?
☐ CABIN CREW ☐ YOUR OWN ☐ FIREMEN ☐ OTHER PASSENGERS ☐ DON'T KNOW
☐ OTHER specify.....
11. In what way did you leave the aircraft?
☐ DOORS ☐ EJECTED ☐ HOLE IN AIRCRAFT ☐ TAKEN OUT ☐ DON'T KNOW
☐ OTHER specify.....
12. What type of injury did you sustain?
☐ NONE ☐ BRUISES ☐ BONE FRACTURES ☐ BURNS ☐ INTERNAL LESIONS
☐ OTHER specify.....
13. After leaving the aircraft what type of immediate help do you recall?
☐ CABIN CREW ☐ FIREMEN ☐ HEALTH CARE ☐ AIRPORT PERSONNEL
☐ OTHER specify.....
14. How would you rate assistance given and organization of rescue and escape?
☐ VERY GOOD ☐ GOOD ☐ ACCEPTABLE ☐ NOT GOOD ☐ AWFUL ☐ NO OPINION

ADDITIONAL COMMENTS:

DGAC-PORTUGAL